

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 26<sup>th</sup> day of June 2018**  
**C.G.No:336/2017-18/Kurnool Circle**

*Present*

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

*Between*

V.Hanumantha chari  
Peddakaduburu  
Adoni  
Kurnool -Dist

Complainant

*AND*

1. AAO/ERO/Yemmiganur  
2. AE/Peddakaduburu  
3. ADE/Mantralayam  
4. DE/Goety Adoni

Respondents

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**ORDER**

1. Sri V.Hanumantha Chari of Peddakaduburu village , Adoni Mandal of Kurnool- District has presented a complaint in this Forum that he is having a domestic service vide Sc.No:8131323000553. In the month of February 2018, he was issued a CC bill for an abnormal amount of Rs.3138/-. When the complainant enquired about this abnormal bill with department, he was informed that there was problem with the old meter and the extra amount raised in the bill pertains to the reading of the old meter which was replaced an year before . When the complainant requested the Department people to show the old meter -reading, they informed the complainant that the old meter is not present. The complainant further submitted that he has been paying the electrical bills regularly without any pendency. Finally he has requested the Forum to resolve his problem.

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C.G.No:336/2017-18/Kurnool Circle

2. Respondent No.1 in his written submission to the Forum has submitted that an amount of Rs. 1381/- was withdrawn vide RJ .No:04-05/2018 based on the recommendations of Respondent No. 2 and the same was intimated to the complainant.
3. The Respondent No. 1 has also enclosed a satisfaction letter issued by the complainant addressed to AE/O/Peddakadaburu wherein he expressed his satisfaction for resolving his grievance.
4. In as much as the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour off complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401,4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 26<sup>th</sup> day of June 2018.

Sd/- Member (Finance)	Sd/- Member (Technical)	Sd/- Independent Member	Sd/ Chairperson
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**Forwarded By Orders**



**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.  
Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT  
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor,  
Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.  
Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills,  
Lakdikapool, Hyderabad- 500 004.